

## Summary of Experience

Jochen Amelsberg is a lean six sigma Master Black Belt who has designed and delivered a wide range of successful projects and programs across a number of industries including telecommunications, automotive, aircraft manufacturing, mining, pharmaceuticals, food and beverage, healthcare & logistics industries. Jochen brings together solid technical skills with a good understanding of change management. With a strong focus on developing the capabilities of his clients' people through learning, application and coaching, he has used a wide range of tools including value stream management (VSM), design of experiments (DOE), quick changeover/SMED, flow optimization and kaizen to help deliver breakthrough improvements for a variety of clients including Airbus, AB InBev, RAG AG, T-Systems, Iittala, Volkswagen Bank and Volvo CE. From his base in Germany, he has worked in various other countries including Spain, Finland, Austria, Switzerland, Bahrain, Ukraine, Russia, Czech Republic, Poland, Hungary, Croatia, the UK and the United States. Jochen has also served as a member of the Board of Directors of the American Society for Quality (ASQ) from 2006-2008 and in addition served on several committees, including committees on global cooperation and awards committees within the society. Earlier in his career, Jochen worked as a Senior Consultant with the Juran Institute, in the process and change management field in the logistics and food industry, and as consultant and the assistant to the management in a German consultancy.

## Selected Accomplishments

- Led the introduction of a lean administration project for a large German mining company including project organization, coaching & consulting in pilot areas and expansion into independent company-wide rollout
- Conducted lean six sigma trainings across several areas for a large European aircraft manufacturer that included more than 30 projects in the manufacturing, design, and administrative areas
- Led a lean six sigma deployment effort including consulting, training and coaching with for a leading beverage producer across several countries in Western, Central and Eastern Europe that delivered more than 15MM€
- Led a six sigma effort including coaching and consulting for a leading German information technology and telecommunications provider that identified opportunities, trained and coached black belts whose completed projects delivered more than 10MM€ across Germany, Austria and Switzerland, and coached internal master black belts and program managers to help guide and enable the change.
- Led the lean six sigma roll-out training and coaching across 21 projects for a Finnish producer of ceramic flatware that covered the manufacturing, service and design areas
- Introduced lean six sigma for a German producer of insulation materials that resulted in more than 2MM€ through current and future value stream analysis and definition for 2 production processes which included training, facilitation and coaching of several improvement teams.
- Led a six sigma deployment with coaching, consulting and training for a European construction equipment manufacturer that delivered more than 3MM€ from a portfolio of several process optimization projects including hands-on breakthrough impact in the internal logistics, manufacturing and development areas.
- Provided deployment training and consulting and pilot implementation support of a lean six sigma program for an automotive industry financial services group that delivered more than 4MM€; transitioned effort into self-directed initiative.
- Led the implementation of a process improvement project in the IT service support and incident management of a German energy provider that included process mapping, analysis and implementation of process improvements that reduced incident ticket lead time by 30%.

## Educational Background

Six Sigma Master Black Belt certification, Juran Institute, Inc.

ASQ Certified Manager of Quality/Organizational Excellence and ASQ Certified Quality Auditor

Diplom-Kaufmann, Business Administration specializing in Finance and Accounting, Georg-August Universität Göttingen